


Richa Gupta

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A driven individual who is willing to investigate, manage, design, ideate and develop a minimum viable product and add to product capabilities. Experience in the IT sector spanning more than 7 years, with a focus on managing SaaS projects, understanding, and developing business use cases and meeting client needs.

Education

- **New York University**, Tandon School of Engineering, New York, NY May 2024
Master of Science, Management of Technology
Relevant Coursework: Project Management | Global Innovation | Marketing | Design Strategies
- **Rajiv Gandhi Proudlyogiki Vishwavidyalaya**, Oriental Institute of Science & Tech, India May 2014
Bachelor of Engineering, Electrical and Electronics

Skills

- **Conceptual:** Project Management, Product Management, Agile, Business Analytics, Data Visualization
- **Languages:** Java, SQL, C#, Python
- **Tools:** Postman, Tableau, Oracle 11g, Selenium, UI Path, JIRA, GitHub, Android Studio, Version One, Rally, Figma
- **Certifications:** Certified Scrum Master-CSM® , Microsoft Azure Fundamentals- AZ-900, PMP Aspirant

Projects

- **Agorize- Tech4Women, Global Innovation Challenge** November 2022
Conceptualized a static prototype to evaluate the uniqueness of a business idea using deep learning algorithm
- **Dobby- New Product launch idea in NYU Community** October 2022
Developed, managed, executed a plan using Microsoft project to launch a pilot version of service provider feature integrated with NYU mobile app

Experience

Consultant, KPMG Global Services July 2021- August 2022
Bengaluru, India

- Managed a team of 8 in agile environment and resolved major impediments by standardizing the business process
- Developed automation framework for tax report generation to improve system efficiency by ~75%
- Collaborated with multiple teams during Go-Live to get approval from multiple stakeholders on new product feature implementation within release window
- Designed tableau dashboard to highlight and notify severity 1 issues to stakeholders

Senior Software Engineer, Envestnet April 2020- July 2021
Bengaluru, India

- Managed SAS project by building business process model to perform gap analysis with product owners
- Improved testing coverage by 60% through automated scripts for REST APIs developed using Postman
- Supervised the migration testing efforts for migrating legacy system from On-Premise to Azure
- Enhanced system performance~ 25% by developing innovative data clean up tool to remove the inactive users
- Deployed the builds using docker and prepared testing environment by setting up required configurations

Consultant, Deloitte Consulting Services LLP April 2017- March 2020
Bengaluru, India

- Developed business use cases by understanding the requirements from client and designing KPIs
- Performed data analysis using Adobe Analytics to provide real time data to customers on product usage
- Organized backlog grooming calls, designed wireframes using Figma as a Business Analyst for a team of 6
- Exposed severe vulnerabilities using netsparker to perform oracle database testing & security testing
- Reduced manual efforts by 80% using a framework built on Robotic Process Automation to perform UI testing

Test Specialist, IBM Global Business Services September 2014- April 2017
Bengaluru, India

- Automated the UI testing by developing scripts to test the functionality of collaboration tool- WebEx
- Increased test case coverage by 40% through Combinatorial Test Design technique by automation of the test case scripting process
- Streamlined quality check process for device simulators by using Android Studio
- Improved process~ 20% by proposing parameters to calculate deferred defects percentage, on time delivery index

Leadership and Activities

- **Project Representative, KPMG CSR Team** August 2021- July 2022
Organized virtual sessions with Literacy India for the kids of primary sections to demonstrate science experiment
- **Volunteer, Deloitte CSR** January 2018- March 2020
Led Deloitte Thanksgiving campaign for unprivileged community and generated INR 8,50,000 within 30 days